

Subject: Did you Know about our Feedback Survey?

Date: Monday, October 13, 2025 at 8:19:45 AM Eastern Daylight Time

From: Trial By Fire Solutions

To: Marissa Moore

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Hello SimpleTrials admins!

Did you know that SimpleTrials recently released a feedback survey available to all users?

The SimpleTrials application now includes a dedicated feedback feature to make it easy to share your opinions on current and future SimpleTrials features. Your responses will help us prioritize features for future releases!

We'd love to hear from you - please provide us your direct feedback!

- You can access this short survey (approximately 1-2 minutes to complete) by going to the SimpleTrials workspace and selecting 'Feedback' in the upper right hand corner.

Marissa Moore ? Support • Profile • **Feedback** • Logout

User Feedback

We are exploring the following updates to the SimpleTrials system, please select the possible enhancement that you would like to see the most: *

- ☐ eTMF placeholders related to Site contacts
- ☐ Ability to comment on documents within the eTMF
- ☐ Allow for version management of documents within the eTMF
- ☐ eTMF Health Dashboard
- ☐ Other: _____

Have Questions or Feedback? We're here to help!

- **Product-Specific Inquiries:** Reach out to our Customer Success mailbox at customersuccess@simpletrials.com. We'd love to hear about how we can continue maximizing the product for your specific use cases.
- **Technical Support:** For any technical issues, our support desk is always available at support@simpletrials.com.
- **Premium Plus Coaching:** If you're a Premium Plus subscriber, don't forget to schedule your monthly custom training sessions to address any team questions or optimize system usage.
- **Custom Training Session:** If you're a Standard or Premium subscriber you can purchase a custom training session from your Subscription & Settings tab to have an expert on the SimpleTrials team address your study and team specific needs.
- **Meet us at OCT New England!** We'll be at OCT New England at booth #23 on October 15-16, 2025. Stop by if you see us to say hello!

Thank you for choosing SimpleTrials and we look forward to continuing to support your

CTMS and eTMF needs!

Sincerely,
The SimpleTrials Team

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