

Subject: SimpleTrials 2025 Year in Review

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From: Trial By Fire Solutions

To: Marissa Moore

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SimpleTrials
CTMS + eTMF

Hello SimpleTrials admins!

Happy New Year! 2025 was a busy year so in case you missed it we wanted to send along a year in review highlighting 2025's communications and product updates.

SimpleTrials Product Releases

2025 ushered in three releases to help improve your experience using the SimpleTrials platform:

- **May 2025**
 - *Smartfile Upload:* This new feature allows you to upload one or more files to the study inbox and have SimpleTrials suggest where these files should be loaded into the TMF. This feature will help your team save time filing documents.
 - *Enhanced Study Dashboards:* We introduced a new, modernized study dashboard experience which helps your teams configure each dashboard to the unique needs of your studies.
 - *TMF Reference Model v3.3.1:* The latest reference model was added to our suite of available TMF reference models to ensure you have a comprehensive and updated list of models to choose from for your studies.
- **September 2025**

- *Server and Maintenance Upgrades:* We used the September release to enhance our servers which will help to ensure that as our user base continues to grow we are able to continue providing the secure and reliable services you have come to expect from us.
- *New Feedback Survey:* We want to hear from you about what you think of SimpleTrials and to help guide our product roadmap, a survey was added within the portal that will be updated on a regular basis to collect information regarding your thoughts on the application and new features you would like to see in upcoming releases.
- **December 2025**
 - *CTMS Report Enhancements:* We have re-imagined our reporting user experience. Not only is there a new, sleek look and feel to CTMS reports, but we also now allow users to schedule report downloads.

SimpleTrials Monthly Communications

SimpleTrials communications over the past year have focused on a variety of ‘Did you Know’ topics and features in the SimpleTrials application. An overview of these topics are listed below:

- **Custom Trackers**
 - Track key study information via SimpleTrials instead of manual trackers such as Excel (i.e., allow the SimpleTrials system to track critical study data on your behalf instead of sharing excel sheets with study team members for input/output)
- **EDC Integrations**
 - Automatically have study information such as enrollment updates, subject status, and subject visit dates flow into SimpleTrials on a daily basis to eliminate manual entry and/or imports
- **Custom Columns**
 - Administrators and managers have the ability throughout the SimpleTrials system to customize your columns to collect the exact data you need to manage your study
- **eISF Portal**
 - The eISF portal is a secure document exchange between the study team and the site team, allowing both teams to have access to the documents needed for their respective internal files

- **QC Workflows**
 - SimpleTrials offers two workflow options to manage the QC process, including a QC lounge to manage all documents that require QC in the Documents/eTMF view
- **Unlock Accounts**
 - SimpleTrials offers the ability for administrators to unlock user accounts for any user that has been locked for inactivity
- **Feedback Survey**
 - The SimpleTrials application now includes a dedicated feedback feature to make it easy to share your opinions on current and future SimpleTrials features. Your responses will help us prioritize features for future releases! You can find the feedback link located in the top right corner of the application
- **Alerts & Notifications**
 - SimpleTrials has the option for Alerts & Notifications to be sent to team members for critical events and due dates

In case you missed the above monthly communications, you may find copies in our Knowledge base. Navigate to the Support link in the upper right hand corner in SimpleTrials and select the 'Knowledge Base' link to see our 'Did you Know' articles.

Have Questions or Feedback? We're here to help!

- **Product-Specific Inquiries:** Reach out to our Customer Success mailbox at customersuccess@simpletrials.com. We'd love to hear about how we can continue maximizing the product for your specific use cases.
- **Technical Support:** For any technical issues, our support desk is always available at support@simpletrials.com.
- **Premium Plus Coaching:** If you're a Premium Plus subscriber, don't forget to schedule your monthly custom training sessions to address any team questions or optimize system usage.
- **Custom Training Session:** If you're a Standard, Premium eTMF or Premium Plan client, please go to Subscription & Settings to purchase a custom training session to review any questions or features in SimpleTrials.

Thank you for choosing SimpleTrials and we look forward to continuing to support your CTMS and eTMF needs!

Sincerely,

The SimpleTrials Team

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